



Service Plans

Carolina Speech and Hearing offers patients the choice of three different service plans with purchase of hearing aids:

Bronze Plan (45 Day Plan) includes:

- 30 day Trial period. Trial period may be extended with Provider approval without additional cost.
- One comprehensive initial fitting appointment and consultation including explaining how the hearing aids are inserted in the patient's ear, checking tubes, receivers, and domes to ensure a solid fit, explaining how the hearing aids work, and making sure the patient is hearing properly before leaving the office.
- A minimum of two (2) additional follow-up appointments with consultation to adjust the fit and programming of the hearing aid.
- Cleaning and basic maintenance checks are included.
- Warranty repairs by manufacture at no additional cost (except for changes to programming) during the period of such warranty coverage's.
- Re-fit under Loss or Damage claim during the period of such coverage.

Silver Plan (6 Month Plan) includes:

- All Bronze Plan items plus-
- An additional 4.5 months of service – total 6 months of necessary and appropriate fitting and programming appointments, as well as cleaning and basic maintenance checks.

Gold Plan (12 Month Plan) includes:

- All Silver Plan items plus –
- An additional 6 months of service – total 12 months of necessary and appropriate fitting and programming appointments, as well as cleaning and basic maintenance checks.